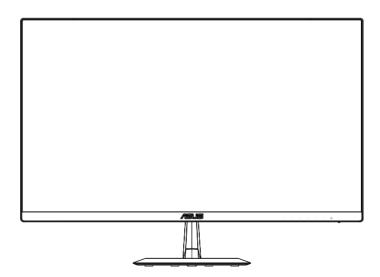


# **VZ27V Series LCD Monitor**

# **User Guide**





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## **Notices**

#### **Federal Communications Commission Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **Canadian Department of Communications Statement**

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class B digital apparatus complies with Canadian ICES-003.

Made in China

## Safety information

- Before setting up the monitor, carefully read all the documentation that came with the package.
- To prevent fire or shock hazard, never expose the monitor to rain or moisture.
- Never try to open the monitor cabinet. The dangerous high voltages inside the monitor may result in serious physical injury.
- If the power supply is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- Before using the product, make sure all cables are correctly connected and the power cables are not damaged. If you detect any damage, contact your dealer immediately.
- Slots and openings on the back or top of the cabinet are provided for ventilation. Do not block these slots. Never place this product near or over a radiator or heat source unless proper ventilation is provided.
- The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- Use the appropriate power plug which complies with your local power standard.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- Avoid dust, humidity, and temperature extremes. Do not place the monitor in any area where it may become wet. Place the monitor on a stable surface.
- Unplug the unit during a lightning storm or if it will not be used for a long period of time. This will protect the monitor from damage due to power surges.
- Never push objects or spill liquid of any kind into the slots on the monitor cabinet.
- To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100 ~ 240V AC.
- The socket-outlet shall be installed near the equipment and shall be easily accessible
- If you encounter technical problems with the monitor, contact a qualified servic er.
- Provide an earthing connection before the mains plug is connected to the mains. And, when disconnecting the earthing connection, be sure to disconnect after pulling out the mains plug from the mains.

Please use ADP-65GD of DELTA adapter.

#### **WARNING**

Usage of other than specified head- or earphones can result in hearing loss due to excessive sound pressures.

## Restriction on Hazardous Substances statement (India)

This product complies with the "India E-Waste (Management) Rules, 2016" and prohibits use of Lead, Mercury, Hexavalent Chromium, polybrominated biphenyls(PBBs) and polybrominated diphenyl ethers(PBDEs) in concentration exceeding 0.1% by weight in homogenous materials and 0.01% by weight in homogenous materials for cadmium. except of exemptions listed in Schedule 2 of the Rule.

## **Care & Cleaning**

- Before you lift or reposition your monitor, it is better to disconnect the
  cables and power cord. Follow the correct lifting techniques when
  positioning the monitor. When lifting or carrying the monitor, grasp the
  edges of the monitor. Do not lift the display by the stand or the cord.
- Cleaning. Turn your monitor off and unplug the power cord. Clean the monitor surface with a lint-free, non-abrasive cloth. Stubborn stains may be removed with a cloth dampened with mild cleaner.
- Avoid using a cleaner containing alcohol or acetone. Use a cleaner intended for use with the LCD. Never spray cleaner directly on the screen, as it may drip inside the monitor and cause an electric shock.

#### The following symptoms are normal with the monitor:

- The screen may flicker during the initial use due to the nature of the fluorescent light. Turn off the Power Switch and turn it on again to make sure that the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- When the same image is displayed for hours, an afterimage of the previous screen may remain after switching the image. The screen will recover slowly or you can turn off the Power Switch for hours.
- When the screen becomes black or flashes, or cannot work anymore, contact your dealer or service center to fix it. Do not repair the screen by yourself!

## Conventions used in this guide



WARNING: Information to prevent injury to yourself when trying to complete a task.



CAUTION: Information to prevent damage to the components when trying to complete a task.



IMPORTANT: Information that you MUST follow to complete a task.



NOTE: Tips and additional information to aid in completing a task.

#### Where to find more information

Refer to the following sources for additional information and for product and software updates.

#### 1. ASUS websites

The ASUS websites worldwide provide updated information on ASUS hardware and software products. Refer to http://www.asus.com

#### 2. Optional documentation

Your product package may include optional documentation that may have been added by your dealer. These documents are not part of the standard package.

#### 1.1 Welcome

Thank you for purchasing the ASUS® LCD monitor!

The latest widescreen LCD monitor from ASUS provides a crisper, broader, and brighter display, plus a host of features that enhance your viewing experience.

With these features, you can enjoy the convenience and delightful visual experience that the monitor brings you!

## 1.2 Package contents

Check your package for the following items:

- ✓ LCD Monitor
- ✓ Monitor Base
- ✓ Quick Start Guide
- ✓ Warranty Card
- √ 1x Power Cord
- √ 1x Audio Cable (option)
- √ 1x HDMI Cable (option)
- ✓ 1x VGA Cable
- √ 1x DP Cable (option)
- √ 1x Power Adapter

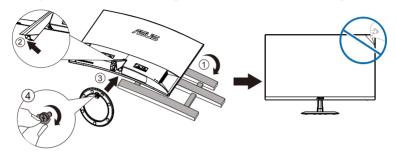


 If any of the above items is damaged or missing, contact your retailer immediately.

## 1.3 Assembling the monitor

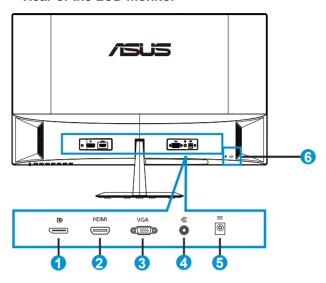
#### To assemble the monitor:

- Place the display flat on the curved EPE on the table, Then attach the base to the arm and fix with the screw to join them tightly. You can easily tighten the screw by fingers.
- 2. Adjust the monitor to the angle that is most comfortable for you.



## 1.4 Connect cables

#### 1.4.1 Rear of the LCD monitor

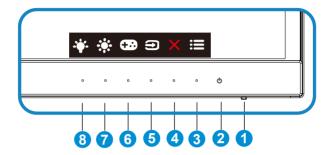


- 1. DisplayPort
- 2. HDMI Port
- 3. VGA Port
- 4. Audio in Port
- 5. DC-IN Port
- 6. Kensington Lock

## 1.5 Monitor introduction

#### 1.5.1 Using the Controls button

Use the control button on the back of the monitor to adjust the image settings.



#### Power Indicator:

• The color definition of the power indicator is as the below table.

| Status | Description  |
|--------|--------------|
| White  | ON           |
| Amber  | Standby mode |
| OFF    | OFF          |

#### 2. **b** Power Button:

• Press this button to turn the monitor on/off.

## 3. **E** MENU Button:

• Press this button to enter the OSD menu.

#### Close Button

· Exit the OSD menu.

## 5. Input Select Button

Use this hotkey to switch from VGA, HDMI, DisplayPort input signal.

#### 6. GamePlus Button:

GamePlus: The GamePlus Function provides a toolkit and creates a
better gaming environment for users when playing different types of
games. Particularly, Crosshair function is specially designed for new
gamers or beginners interested in First Person Shooter (FPS) games.

To active GamePlus:

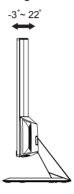
- Select **ON** to enter the GamePlus main menu.



- 7. Shortcut key1
  - This is a Shortcut key. The default setting is Brightness.
- 8. Shortcut key2
  - This is a Shortcut key. The default setting is Blue Light Filter.

## 2.1 Adjusting the monitor

- For optimal viewing, we recommend that you look at the full face of the monitor, then adjust the monitor to the angle that is most comfortable for you.
- Hold the stand to prevent the monitor from falling when you change its angle.
- You can adjust the monitor's angle from +22° to -3°

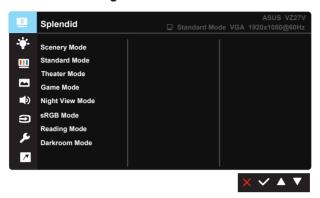




It is normal that the monitor slightly shakes while you adjust the viewing angle.

## 3.1 OSD (On-Screen Display) menu

## 3.1.1 How to reconfigure

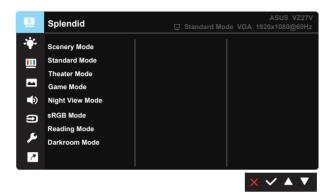


- Press the MENU button to activate the OSD menu.
- Press the ▼ and ▲ buttons to toggle between options in the Menu. As you move from one icon to another, the option name is highlighted.
- 3. To select the highlighted item on the menu press the ✓ button.
- 4. Press the ▼ and ▲ buttons to select the desired parameter.
- Select the <sup>5</sup> to return to previous menu or ✓ to accept and return to previous menu.

#### 3.1.2 OSD Function Introduction

#### 1. Splendid

This function contains eight sub-functions that you can select for your preference. Each mode has the Reset selection, allowing you to maintain your setting or return to the preset mode.



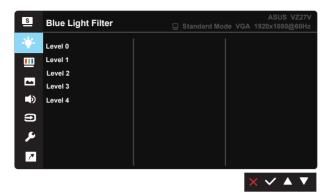
- Scenery Mode: This is the best choice for scenery photo displaying with SPLENDID™ Video Intelligence Technology.
- Standard Mode: This is the best choice for document editing with SPLENDID™ Video Intelligence Technology.
- Theater Mode: This is the best choice for movie watching with SPLENDID™ Video Intelligence Technology.
- Game Mode: This is the best choice for game playing with SPLENDID™ Video Intelligence Technology.
- Night View Mode: This is the best choice for playing dark-scene game or watching dark-scene movie with SPLENDID™ Video Intelligence Technology.
- sRGB Mode: This is the best choice for viewing photos and graphics from PCs.
- **Reading Mode**: This is the best choice for book reading.
- Darkroom Mode: This is the best choice for a weak ambient light environmen.



- In the Standard Mode, the Saturation, SkinTone, Sharpness, and ASCR functions are not user-configurable.
- In the sRGB, the Saturation, Color Temp., SkinTone, Sharpness, Brightness, Contrast and ASCR functions are not user-configurable.
- In the Reading Mode, the Saturation, SkinTone, Sharpness, ASCR, contrast, and Color Temp functions are not user-configurable.

#### 2. Blue Light Filter

Adjust the energy level of blue light emitted from LED backlight.



- Level 0: No change.
- Level 1~4: The higher the level, the more blue light will be reduced.



- When Blue Light Filter is activated, the default settings of Standard Mode will be automatically imported.
- Between Level 1 to Level 3, the Brightness function is user-configurable.
- Level 4 is optimized setting. It is compliance with TUV Low Blue Light Certification. The Brightness function is not user-configurable.

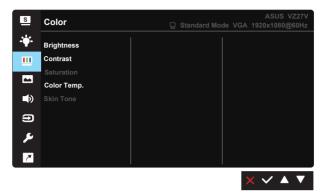


Please refer to the following to alleviate eye strains:

- Users should take some time away from the display if working for long hours.
   It is advised to take short breaks (at least 5 mins) after around 1 hour of continuous working at the computer. Taking short and frequent breaks is more effective than a single longer break.
- To minimize eye strain and dryness in your eyes, users should rest the eye
  periodically by focusing on objects that are far away.
- Eye exercises can help to reduces eye strain. Repeat these exercises often. If
  eye strain continues please consult a physician. Eye exercises: (1) Repeating
  look up and down (2) Slowly roll your eyes (3) Move your eyes diagonal.
- High energy blue light may lead to eye strain and AMD (Age-Related Macular Degeneration). Blue light filter to reduce 70% (max.) harmful blue light to avoiding CVS (Computer Vision Syndrome).

#### 3. Color

Select the image color you like from this function.



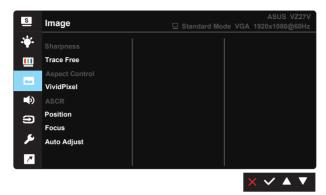
- Brightness: The adjusting range is from 0 to 100.
- Contrast: The adjusting range is from 0 to 100.
- Saturation: The adjusting range is from 0 to 100.
- Color Temp.: Contains three preset color modes (Cool, Normal, Warm) and User Mode.
- Skin Tone: Contains three color modes including Reddish, Natural, and Yellowish.



In the User Mode, colors of R (Red), G (Green), and B (Blue) are user-configurable; the adjusting range is from 0  $\sim$  100.

#### 4. Image

You can adjust the image Sharpness, Trace Free, Aspect Control, VividPixel, ASCR, Position (VGA only), Focus (VGA only), and Auto Adjust (VGA only), from this main function.



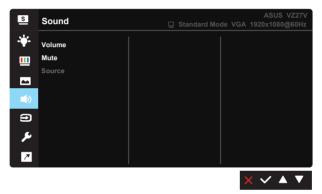
- Sharpness: Adjusts the picture sharpness. The adjusting range is from 0 to 100.
- Trace Free: Speeds up the response time by Over Drive technology. The adjusting range is from lower 0 to faster 100.
- Aspect Control: Adjusts the aspect ratio to "Full", "4:3", "Overscan".
- VividPixel: ASUS Exclusive Technology that brings lifelike visuals for crystal-clear and detail-oriented enjoyment. The adjusting range is from 0 to 100.
- ASCR: Select ON or OFF to enable or disable dynamic contrast ratio function.
- Position: Adjusts the horizontal position (H-Position) and the vertical position (V-Position) of the image. The adjusting range is from 0 to 100 (Only available for VGA input).
- Focus: Reduces Horizonal-line noise and Vertical-line noise of the image by adjusting (Phase) and (Clock) separately. The adjusting range is from 0 to 100 (Only available for VGA input).
- Auto Adjust: Automatically adjust the image to its optimized position, clock, and phase. (Only available for VGA input.).



- 4:3 is only available when input source is in 4:3 format. OverScan is only available for the HDMI input source
- Phase adjusts the phase of the pixel clock signal. With a wrong phase adjustment, the screen shows horizontal disturbances.
- Clock (pixel frequency) controls the number of pixels scanned by one horizontal sweep. If the frequency is not correct, the screen shows vertical stripes and the image is not proportional.

#### 5. Sound

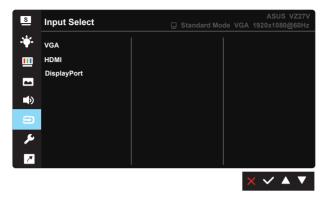
Adjust the sound settings to your preference.



- Volume: Adjusts the output volume level.
- **Mute:** Mute the output volume.
- Source: Adjusts audio source to "Line In" or "HDMI" (only available for HDMI input); Adjusts audio source to "Line In" or "DisplayPort" (only available for DisplayPort input).

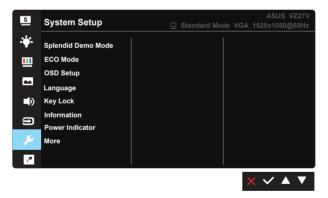
#### 6. Input Select

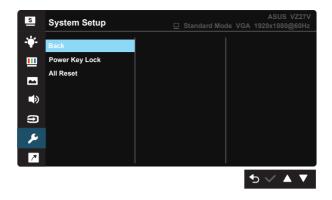
Select the input source from VGA, HDMI, DisplayPort input signal.



## 7. System Setup

Adjusts the system configuration.

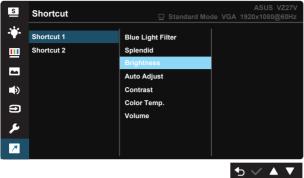


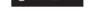


- Splendid Demo Mode: Activate the demo mode for the Splendid function.
- **ECO Mode**: Activate the ecology mode for power saving.
- OSD Setup: Adjusts the OSD Timeout, DDC/CI, and Transparency of the OSD screen.
- Language: Select OSD language. The selections are: English, French, German, Spanish, Italian, Dutch, Russian, Poland, Czech, Croacia, Hungary, Romania, Portugal, Turkey, Simplified Chinese, Traditional Chinese, Japanese, Korean, Persian, Thai, and Indonesian.
- Key Lock: Disable all key functions. Pressing the second button on the right for more than five seconds to disable key lock function.
- **Information**:Displays the monitor information.
- Power Indicator: Turn the power LED indicator on/off.
- More: Return the next page of System Setting.
- Back: Return the previous page of System Setting.
- Power Key Lock: To disable / enable power key
- All Reset: Selects "Yes" to revert all settings to the factory default mode.

#### 8. Shortcut

Selecting this option allows you to set two shortcut keys.





- Shortcut 1: User can select from "Blue Light Filter" "Splendid", "Brightness", "Auto Adjust", "Contrast", "Color Temp.", "Volume", and set as shortcut key. The default setting is Brightness.
- Shortcut 2: User can select from "Blue Light Filter" "Splendid", "Brightness", "Auto Adjust", "Contrast", "Color Temp.", "Volume", and set as shortcut key. The default setting is Blue Light Filter.

# 3.2 Specifications

| Model                                 | VZ27VQ                             |
|---------------------------------------|------------------------------------|
| Panel Size                            | 27.0"W (68.6 cm)                   |
| Max. Resolution                       | 1920x1080                          |
| Brightness (Typ.)                     | 250cd/m <sup>2</sup>               |
| Intrinsic Contrast Ratio (Typ.)       | 3000:1                             |
| Viewing Angle (CR>10)                 | 178°(V) /178°(H)                   |
| Display Colors                        | 16.7 M                             |
| Response Time                         | 5ms (G To G )                      |
| Satellite Speaker                     | 2W x 2 stereo                      |
| Sound from HDMI                       | Yes                                |
| HDMI input                            | Yes                                |
| D-Sub input                           | Yes                                |
| DisplayPort input                     | Yes                                |
| Audio Line-in                         | Yes                                |
| Power ON Consumption                  | < 23W*                             |
| Note                                  | *Based on Energy Star 7.0 standard |
| Chassis Colors                        | Black                              |
| Power saving mode                     | < 0.5W                             |
| Power off mode                        | < 0.5W                             |
| Tilt                                  | -3° ~ +22°                         |
| Phys. Dimension with stand (WxHxD)    | 612.9 x 441.7 x 210.1 mm           |
| Phys. Dimension without stand (WxHxD) | 612.9 x 364.4 x 67.7 mm            |
| Box Dimension (WxHxD)                 | 695 x 553 x 158 mm                 |
| Net Weight (Esti.)                    | 4.3 kg                             |
| Gross Weight (Esti.)                  | 6.8 kg                             |
| Voltage Rating                        | AC 100~240V(Built-in)              |

# 3.3 Troubleshooting (FAQ)

| Problem  | Possible Solution   |
|--|---|
| Power LED is not ON  | <ul> <li>Press the  button to check if the monitor is in the ON mode.</li> <li>Check if the power cord is properly connected to the monitor and the power outlet.</li> <li>Check Power Indicator function in main menu OSD. Select "ON" to turn on power LED.</li> </ul>  |
| The power LED lights amber and there is no screen image        | <ul> <li>Check if the monitor and the computer are in the ON mode.</li> <li>Make sure the signal cable is properly connected the monitor and the computer.</li> <li>Inspect the signal cable and make sure none of the pins are bent.</li> <li>Connect the computer with another available monitor to check if the computer is properly working.</li> </ul> |
| Screen image is too light or dark                              | Adjust the Contrast and Brightness settings via OSD.  |
| Screen image bounces or a wave pattern is present in the image | <ul> <li>Make sure the signal cable is properly connected to<br/>the monitor and the computer.</li> <li>Move electrical devices that may cause electrical<br/>interference.</li> </ul>  |
| Screen image has color defects<br>(white does not look white)  | <ul> <li>Inspect the signal cable and make sure that none of the pins are bent.</li> <li>Perform Reset via OSD.</li> <li>Adjust the R/G/B color settings or select the Color Temperature via OSD.</li> </ul>  |
| No sound or sound is low                                       | <ul> <li>Make sure the audio cable is properly connected to the monitor.</li> <li>Adjust the volume settings of both your monitor and computer.</li> <li>Make sure the computer sound card driver is properly installed and activated.</li> <li>Make sure the audio source is correct on the OSD.</li> </ul>  |

# 3.4 Supported Timing List

## **PC Supported Primary Timing**

| Timing List  | VGA | HDMI1.4 | Display Port 1.2 | Note           |
|--------------|-----|---------|------------------|----------------|
| 640x480@60   | V   | V       | V                |                |
| 640x480@67   | V   | V       | V                |                |
| 640x480@72   | V   | V       | V                |                |
| 640x480@75   | V   | V       | V                |                |
| 720x400@70   | V   | V       | V                |                |
| 800x600@56   | V   | V       | V                |                |
| 800x600@60   | V   | V       | V                |                |
| 800x600@72   | V   | V       | V                |                |
| 800x600@75   | V   | V       | V                |                |
| 832x624@75   | V   | V       | V                |                |
| 1024x768@60  | V   | V       | V                |                |
| 1024x768@70  | V   | V       | V                |                |
| 1024x768@75  | V   | V       | V                |                |
| 1152x864@75  | V   | V       | V                |                |
| 1280x720@60  | V   | V       | V                |                |
| 1280x960@60  | V   | V       | V                |                |
| 1280x1024@60 | V   | V       | V                |                |
| 1280x1024@75 | V   | V       | V                |                |
| 1440x900@60  | V   | V       | V                |                |
| 1680x1050@60 | V   | V       | V                |                |
| 1920x1080@60 | V   | V       | V                | Default timing |
| 1920x1080@75 | V   | V       | V                |                |

## **Video Timing**

| Timing List      | VGA | HDMI1.4 | Display Port 1.2 | Note |
|------------------|-----|---------|------------------|------|
| 640x480@59.94    | Х   | V       | V                |      |
| 640x480@60       | Х   | V       | V                |      |
| 720x480P@59.94   | X   | V       | V                |      |
| 720x480P@60      | X   | V       | V                |      |
| 720x576P@50      | Х   | V       | V                |      |
| 1280x720P@50     | Х   | V       | V                |      |
| 1280x720P@59.94  | Х   | V       | V                |      |
| 1280x720P@60     | Х   | V       | V                |      |
| 1440x480P@59.94  | Х   | V       | V                |      |
| 1440x480P@60     | Х   | V       | V                |      |
| 1440x576P@50     | Х   | V       | V                |      |
| 1920x1080i@50    | Х   | V       | V                |      |
| 1920x1080i@59.94 | Х   | V       | V                |      |
| 1920x1080i@60    | Х   | V       | V                |      |
| 1920x1080P@50    | Х   | V       | V                |      |
| 1920x1080P@59.94 | X   | V       | V                |      |
| 1920x1080P@60    | Х   | V       | V                |      |

<sup>\*</sup> The modes not listed in the above tables may not be supported. For optimal resolution, we recommend that you choose a mode listed in the above tables.