

DA70-DA80

Intelligent by design

When you deploy softphones in your customer service centre, Plantronics DA Series USB audio processors deliver a more complete audio experience by providing context for every call. The DA Series offers exceptional quality and control, and they also help you meet OSHA and Noise@Work specifications. With Plantronics and third-party software applications you will be able to communicate with intelligence and activate new experiences for your team and your customers.



DA80

High-performance USB audio processor for analogue headsets.



DA70

Entry USB audio processor that connects to analogue headsets.



Enhanced noise-cancelling



DA70-DA80

DA70/DA80



KEY FEATURES

- Modern and sophisticated styling conveys quality and confidence
- Easy, at-your-fingertips interface enables representatives to bypass on-screen call control menus for better focus on callers (DA80 only)
- Quick Disconnect (QD) feature provides walkaway convenience and compatibility with all Plantronics QD-equipped headsets
- Superior noise and echo cancellation means richer, clearer conversations
- Acoustic exposure algorithms help you meet OSHA and Noise at Work regulations
- Free, open APIs to add intelligence or inform work flows and business processes by building a contextual bridge across customer care ecosystem
- Downloadable firmware updates and unique serial numbers creating consistent management of devices across your centre

Intuitive call controls

Lightweight and simple to use, with USB easy-to-operate connections and Quick Disconnect features so your team can easily switch between workstations. With built-in Digital Signal Processing for leading audio clarity, Noise at Work protection for associates, and enhanced controls to improve customer conversations. The full CI functionality on advanced models goes one step further – providing operational insights to improve personnel performance, processes and inventory management.

Connects to	PC via USB and Plantronics QD-equipped analogue headsets
Ideal for	Telephone-intensive users, including formal customer care centres and help desks with Plantronics QD-equipped analogue headsets

FEATURES

	DA70	DA80
Advanced audio processing	✓	✓
Noise@Work and G616/AAL support	✓	✓
Enhanced noise-cancelling and echo management	✓	✓
Anti-startle	✓	✓
QD style	4 pin	4 pin

SMART HIGHLIGHTS (SUPPORTED BY PLANTRONICS SPOKES SOFTWARE PORTFOLIO)

	DA70	DA80
Call answer/end, mute and volume controls*		✓
Unique base serial # asset management**	✓	✓
Quick Disconnect (QD) make/break detection*	✓	✓
Download Firmware Updates (DFU)**	✓	✓
Event logging*	✓	✓

USB Audio Processors (DA Series)	Part number
DA70	201851-02
DA80	201852-02

*Supported by Plantronics Hub v3.4 or later.
 **Supported by Plantronics Manager Pro 3.3 or later.

For more information about the DA70 and DA80 or other products, please visit our website at plantronics.com.

GLOBAL SERVICE AND SUPPORT

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