

# PRODUCT SAFETY DATA SHEET

## 1. IDENTIFICATION OF THE PREPARATION AND THE COMPANY IDENTIFICATION.

**Trade Name:** SCALE AWAY - Powder

**Product Format:** Powder filled sachet filled in a cardboard blister

**Product Use:** Descaler

**Supplier in UK:**

Reckitt Benckiser  
Wellcroft House  
Wellcroft Road  
Slough,  
Berkshire  
SL1 4AQ

**Supplier in The Republic Of Ireland:**

Reckitt Benckiser Ireland Ltd  
7 Riverwalk  
Citywest Business Campus  
Dublin 24  
Ireland

**Contact Telephone:** 0845 769 7079

**Hours of Operation:** 08:30 - 16:30 weekdays

**Contact Telephone:** 01 661 7318

**Hours of Operation:** 09:00 - 17:00 weekdays

**Contact Email:** consumer.relations-ukroi@reckittbenckiser.com

<b>Date Issued:</b>	<b>RB Ref No:</b>	<b>Issue:</b>	<b>RB parent code:</b>	<b>Revisions:</b>
30 Nov 2012	6000031103	3	D0011425 v3	New MSDS version

## 2. HAZARDS IDENTIFICATION.

### 2.1 Classification of the substance or mixture

**Product definition** : Mixture

**Classification according to Directive 1999/45/EC [DPD]**

The product is classified as dangerous according to Directive 1999/45/EC and its amendments.

**Classification** : Xi; R36

**Human health hazards** : Irritating to eyes.

See Section 16 for the full text of the R phrases or H statements declared above.

See Section 11 for more detailed information on health effects and symptoms.

### 2.2 Label elements

**Hazard symbol or symbols** :



**Indication of danger** : Irritant

**Risk phrases** : R36- Irritating to eyes.

**Safety phrases** : S2- Keep out of the reach of children.  
 S25- Avoid contact with eyes.  
 S26- In case of contact with eyes, rinse immediately with plenty of water and seek medical advice.  
 S46- If swallowed, seek medical advice immediately and show this container or label.

**Special packaging requirements**

**Containers to be fitted with child-resistant fastenings** : Not applicable.

**Tactile warning of danger** : Not applicable.

**2.3 Other hazards**

**Other hazards which do not result in classification** : Not available.

**3. COMPOSITION / INFORMATION ON INGREDIENTS.**

**Substance/mixture** : Mixture

Product/ingredient name	Identifiers	%	<b><u>Classification</u></b>		Type
			67/548/EEC	Regulation (EC) No. 1272/2008 [CLP]	
citric acid	EC: 201-069-1 CAS: 77-92-9	60 - 100	Xi; R36  <b>See Section 16 for the full text of the R-phrases declared above.</b>	Eye Irrit. 2, H319  <b>See Section 16 for the full text of the H statements declared above.</b>	[1]

**EU Regulation (EC) No. 1907/2006 (REACH)**

**Annex XIV - List of substances subject to authorisation**

**Substances of very high concern**

None of the components are listed.

**Annex XVII - Restrictions on the manufacture, placing on the market and use of certain dangerous substances, mixtures and articles** : Not applicable.

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment, are PBTs or vPvBs or have been assigned a workplace exposure limit and hence require reporting in this section.

**Type**

[1] Substance classified with a health or environmental hazard

[2] Substance with a workplace exposure limit

[3] Substance meets the criteria for PBT according to Regulation (EC) No. 1907/2006, Annex XIII

[4] Substance meets the criteria for vPvB according to Regulation (EC) No. 1907/2006, Annex XIII

Occupational exposure limits, if available, are listed in Section 8.

## 4. FIRST-AID MEASURES.

### 4.1 Description of first aid measures

- |                                   |  |
|-----------------------------------|--|
| <b>Eye contact</b>                | : Immediately flush eyes with plenty of water, occasionally lifting the upper and lower eyelids. Check for and remove any contact lenses. Continue to rinse for at least 10 minutes. Get medical attention.  |
| <b>Inhalation</b>                 | : Move exposed person to fresh air. Get medical attention if adverse health effects persist or are severe.   |
| <b>Skin contact</b>               | : Get medical attention if symptoms occur. Wash clothing before reuse.   |
| <b>Ingestion</b>                  | : Wash out mouth with water. Remove victim to fresh air and keep at rest in a position comfortable for breathing. Get medical attention if adverse health effects persist or are severe. Never give anything by mouth to an unconscious person. If unconscious, place in recovery position and get medical attention immediately. If material has been swallowed and the exposed person is conscious, give small quantities of water to drink. Do not induce vomiting unless directed to do so by medical personnel. |
| <b>Protection of first-aiders</b> | : No action shall be taken involving any personal risk or without suitable training. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation.   |

### 4.2 Most important symptoms and effects, both acute and delayed

#### Potential acute health effects

- |                     |   |
|---------------------|---|
| <b>Eye contact</b>  | : Irritating to eyes.                               |
| <b>Inhalation</b>   | : No known significant effects or critical hazards. |
| <b>Skin contact</b> | : No known significant effects or critical hazards. |
| <b>Ingestion</b>    | : No known significant effects or critical hazards. |

#### Over-exposure signs/symptoms

- |                     |  |
|---------------------|--|
| <b>Eye contact</b>  | : Adverse symptoms may include the following:<br>irritation<br>watering<br>redness |
| <b>Inhalation</b>   | : No specific data.  |
| <b>Skin contact</b> | : No specific data.  |
| <b>Ingestion</b>    | : No specific data.  |

### 4.3 Indication of any immediate medical attention and special treatment needed

- |                            |   |
|----------------------------|---|
| <b>Notes to physician</b>  | : Treat symptomatically. Contact poison treatment specialist immediately if large quantities have been ingested or inhaled. |
| <b>Specific treatments</b> | : No specific treatment.  |

## 5. FIREFIGHTING MEASURES.

### 5.1 Extinguishing media

**Suitable extinguishing media** : Use an extinguishing agent suitable for the surrounding fire.

**Unsuitable extinguishing media** : None known.

### 5.2 Special hazards arising from the substance or mixture

**Hazards from the substance or mixture** : No specific fire or explosion hazard.

**Hazardous thermal decomposition products** : Decomposition products may include the following materials:  
carbon dioxide  
carbon monoxide

### 5.3 Advice for firefighters

**Special protective actions for fire-fighters** : Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training.

**Special protective equipment for fire-fighters** : Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode. Clothing for fire-fighters (including helmets, protective boots and gloves) conforming to European standard EN 469 will provide a basic level of protection for chemical incidents.

## 6. ACCIDENTAL RELEASE MEASURES.

### 6.1 Personal precautions, protective equipment and emergency procedures

**For non-emergency personnel** : No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilt material. Provide adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Put on appropriate personal protective equipment.

**For emergency responders** : If specialised clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also Section 8 for additional information on hygiene measures.

### 6.2 Environmental precautions

: Avoid dispersal of spilt material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

### 6.3 Methods and materials for containment and cleaning up

**Small spill** : Move containers from spill area. Vacuum or sweep up material and place in a designated, labelled waste container. Dispose of via a licensed waste disposal contractor.

**Large spill** : Move containers from spill area. Approach the release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Vacuum or sweep up material and place in a designated, labelled waste container. Dispose of via a licensed waste disposal contractor.

### 6.4 Reference to other sections

: See Section 1 for emergency contact information.  
See Section 8 for information on appropriate personal protective equipment.  
See Section 13 for additional waste treatment information.

## 7. HANDLING AND STORAGE.

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

### 7.1 Precautions for safe handling

- |   |  |
|---|--|
| <b>Protective measures</b>                    | : Put on appropriate personal protective equipment (see Section 8). Do not ingest. Avoid contact with eyes, skin and clothing. Keep in the original container or an approved alternative made from a compatible material, kept tightly closed when not in use. Empty containers retain product residue and can be hazardous. Do not reuse container. |
| <b>Advice on general occupational hygiene</b> | : Eating, drinking and smoking should be prohibited in areas where this material is handled, stored and processed. Workers should wash hands and face before eating, drinking and smoking. Remove contaminated clothing and protective equipment before entering eating areas. See also Section 8 for additional information on hygiene measures.    |

### 7.2 Conditions for safe storage, including any incompatibilities

- |                |   |
|----------------|---|
| <b>Storage</b> | : Store in accordance with local regulations. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see section 10) and food and drink. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in unlabelled containers. Use appropriate containment to avoid environmental contamination. |
|----------------|---|

### 7.3 Specific end use(s)

- |   |                  |
|---|------------------|
| <b>Recommendations</b>                      | : Not available. |
| <b>Industrial sector specific solutions</b> | : Not available. |



## 8. EXPOSURE CONTROLS AND PERSONAL PROTECTION.

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

### 8.1 Control parameters

#### Occupational exposure limits

No exposure limit value known.

**Recommended monitoring procedures** : If this product contains ingredients with exposure limits, personal, workplace atmosphere or biological monitoring may be required to determine the effectiveness of the ventilation or other control measures and/or the necessity to use respiratory protective equipment. Reference should be made to European Standard EN 689 for methods for the assessment of exposure by inhalation to chemical agents and national guidance documents for methods for the determination of hazardous substances.

### 8.2 Manufacturer: Exposure controls

**Appropriate engineering controls** : No special ventilation requirements. Good general ventilation should be sufficient to control worker exposure to airborne contaminants. If this product contains ingredients with exposure limits, use process enclosures, local exhaust ventilation or other engineering controls to keep worker exposure below any recommended or statutory limits.

#### Individual protection measures

**Hygiene measures** : Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.

**Eye/face protection** : Safety eyewear complying with an approved standard should be used when a risk assessment indicates this is necessary to avoid exposure to liquid splashes, mists or dusts.

#### Skin protection

**Hand protection** : Chemical-resistant, impervious gloves complying with an approved standard should be worn at all times when handling chemical products if a risk assessment indicates this is necessary.  
Permeation level 6, Penetration level 3 following EN374, taking into consideration the exposure of chemicals given in chapter 3.

**Body protection** : Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

**Other skin protection** : Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

**Respiratory protection** : Use a properly fitted, air-purifying or air-fed respirator complying with an approved standard if a risk assessment indicates this is necessary. Respirator selection must be based on known or anticipated exposure levels, the hazards of the product and the safe working limits of the selected respirator.

**Environmental exposure controls** : Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

## 9. PHYSICAL AND CHEMICAL PROPERTIES.

### 9.1 Information on basic physical and chemical properties

#### Appearance

Physical state	: Solid. [Crystals.]
Colour	: White.
Odour	: None.
Odour threshold	: Not available.
pH	: 1.7 [Conc. (% w/w): 10%]
Melting point/freezing point	: 153°C
Initial boiling point and boiling range	: Not available.
Flash point	: Not available.
Evaporation rate	: Not available.
Flammability (solid, gas)	: Not available.
Burning time	: Not available.
Burning rate	: Not available.
Upper/lower flammability or explosive limits	: Not available.
Vapour pressure	: Not available.
Vapour density	: Not available.
Density	: Not available.
Bulk density	: 850 to 950 g/l
Solubility(ies)	: Easily soluble in the following materials: cold water and hot water.
Partition coefficient: n-octanol/water	: Not available.
Auto-ignition temperature	: 345°C
Decomposition temperature	: >175°C
Viscosity	: Not available.
Explosive properties	: Not available.
Oxidising properties	: Not available.

### 9.2 Other information

No additional information.

## 10. STABILITY AND REACTIVITY.

10.1 Reactivity	: No specific test data related to reactivity available for this product or its ingredients.
10.2 Chemical stability	: The product is stable.
10.3 Possibility of hazardous reactions	: Under normal conditions of storage and use, hazardous reactions will not occur. Polymerisation. : There are no data available on the preparation itself.
10.4 Conditions to avoid	: Keep away from extreme heat. Protect from moisture.
10.5 Incompatible materials	: Do not mix with Other Products. Keep away from: oxidising agents, reducing agents, Metal powder.
10.6 Hazardous decomposition products	: Hazardous decomposition products : carbon oxides , Various Organic chemicals.
Instability Conditions	: Not available.
Instability temperature	: Not available.

## 11. TOXICOLOGICAL INFORMATION.

### 11.1 Information on toxicological effects

#### Acute toxicity

Product/ingredient name	Result	Species	Dose	Exposure
citric acid	LD50 Oral	Rat	3 g/kg	-

#### Irritation/Corrosion

Product/ingredient name	Result	Species	Score	Exposure	Observation
citric acid	Eyes - Severe irritant	Rabbit	-	24 hours 750 Micrograms	-
	Skin - Mild irritant	Rabbit	-	24 hours 500 milligrams	-
	Skin - Moderate irritant	Rabbit	-	0.5 Milliliters	-

#### Sensitisation

No known effect according to our database.

#### Mutagenicity

No known effect according to our database.

#### Carcinogenicity

No known effect according to our database.

#### Reproductive toxicity

No known effect according to our database.

#### Teratogenicity

No known effect according to our database.

#### Potential acute health effects

- Eye contact** : Irritating to eyes.
- Inhalation** : No known significant effects or critical hazards.
- Skin contact** : No known significant effects or critical hazards.
- Ingestion** : No known significant effects or critical hazards.

#### Symptoms related to the physical, chemical and toxicological characteristics

- Eye contact** : Adverse symptoms may include the following:  
irritation  
watering  
redness
- Inhalation** : No specific data.
- Skin contact** : No specific data.
- Ingestion** : No specific data.

#### Delayed and immediate effects and also chronic effects from short and long term exposure

##### Short term exposure

- Potential immediate effects** : Not available.
- Potential delayed effects** : Not available.

##### Long term exposure

- Potential immediate effects** : Not available.
- Potential delayed effects** : Not available.

#### Potential chronic health effects

Not available.

- Conclusion/Summary** : Not available.
- General** : No known significant effects or critical hazards.
- Carcinogenicity** : No known significant effects or critical hazards.



**Mutagenicity** : No known significant effects or critical hazards.  
**Teratogenicity** : No known significant effects or critical hazards.  
**Developmental effects** : No known significant effects or critical hazards.  
**Fertility effects** : No known significant effects or critical hazards.

**Other information** : Not available.

## 12. ECOLOGICAL INFORMATION.

### 12.1 Toxicity

Product/ingredient name	Result	Species	Exposure
citric acid	Acute LC50 160000 ug/L Marine water	Crustaceans - Carcinus maenas - Adult	48 hours

### 12.2 Persistence and degradability

No known effect according to our database.

### 12.3 Bioaccumulative potential

Product/ingredient name	LogP <sub>ow</sub>	BCF	Potential
citric acid	-1.64	-	low

### 12.4 Mobility in soil

**Soil/water partition coefficient (K<sub>oc</sub>)** : Not available.

**Mobility** : Not available.

### 12.5 Results of PBT and vPvB assessment

**PBT** : Not applicable.

**vPvB** : Not applicable.

**12.6 Other adverse effects** : No known significant effects or critical hazards.

Release of large quantities into water may cause a pH-change resulting in danger for aquatic life.

## 13. DISPOSAL CONSIDERATIONS.

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

### 13.1 Waste treatment methods

#### Product

**Methods of disposal** : Waste must be disposed of in accordance with federal, state and local environmental control regulations. Waste packaging should be recycled.

**Hazardous waste** : Within the present knowledge of the supplier, this product is not regarded as hazardous waste, as defined by EU Directive 91/689/EEC.

#### Packaging

**Methods of disposal** : The generation of waste should be avoided or minimised wherever possible. Waste packaging should be recycled. Incineration or landfill should only be considered when recycling is not feasible.

**Special precautions** : This material and its container must be disposed of in a safe way. Care should be taken when handling emptied containers that have not been cleaned or rinsed out. Empty containers or liners may retain some product residues. Avoid dispersal of spilt material and runoff and contact with soil, waterways, drains and sewers.

## 14. TRANSPORT INFORMATION.

This preparation is not classified as dangerous according to international transport regulations (ADR/RID, IMDG or ICAO/IATA).

For long distance transport of bulk material or shrunk pallet take into consideration sections 7 and 10.

## 15. REGULATORY INFORMATION.

Chemical Safety Assessment following regulation 1907/2006/EC: Not relevant.

### 15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture

**Annex XVII - Restrictions on the manufacture, placing on the market and use of certain dangerous substances, mixtures and articles** : Not applicable.

**Europe inventory** : All components are listed or exempted.

#### CMR Substances

None of the components are listed.

## 16. OTHER INFORMATION.

▣ Indicates information that has changed from previously issued version.

**Abbreviations and acronyms** : ATE = Acute Toxicity Estimate  
CLP = Classification, Labelling and Packaging Regulation [Regulation (EC) No. 1272/2008]  
DNEL = Derived No Effect Level  
EUH statement = CLP-specific Hazard statement  
PNEC = Predicted No Effect Concentration  
RRN = REACH Registration Number

**Key literature references and sources for data** : Not available.

#### Europe

**Full text of abbreviated H statements** : H319 Causes serious eye irritation.

**Full text of classifications [CLP/GHS]** : Eye Irrit. 2, H319 SERIOUS EYE DAMAGE/ EYE IRRITATION - Category 2

**Full text of abbreviated R phrases** : R36- Irritating to eyes.

**Full text of classifications [DSD/DPD]** : Xi - Irritant

This document complements the technical usage instructions but does not replace them. The information contained herein is based on our best current knowledge of the product concerned, and is given in good faith. The attention of recipients is drawn to (amongst other things) the element of risk consequent to use of the product other than that for which it was intended.

In no way does this document remove the need of the recipient of the product to fully understand and apply statutory requirements. It is the recipient's sole responsibility to take due precautions relative to the use made of the product. All information contained herein is only to assist the recipient in fulfilling their statutory duty connected with the use of hazardous materials.

This list of information must not be considered as exhaustive, and does not exonerate the recipient from taking other precautions described in documents other than those mentioned, concerning the storage and use of the product, for which they remain the sole person responsible.