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# Performance Floor2Floor

Let's get started



U86-PM Series

[vax.co.uk](http://vax.co.uk)

# Let's talk safety



## Basic safety precautions

**This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.**

- Only use the vacuum cleaner indoors on dry surfaces and keep the area your cleaning well lit
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the vacuum cleaner
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision
- Only Vax recommend tools should be used with this vacuum cleaner



## Don'ts

- ✗ Don't use this vacuum cleaner if it has been dropped, damaged or left outdoors
- ✗ Don't run over the power cord or use vacuum cleaner if the power cord or plug is damaged. Please contact our Customer Care Line on: 0844 4128 455 (Mon-Fri 8.30am to 6.30pm, Sat 9.00am to 5.00pm)
- ✗ Don't handle the plug or use the vacuum cleaner with wet hands
- ✗ Don't vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the vacuum cleaner in an area with explosive vapours or liquid
- ✗ Don't vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner)
- ✗ Don't attempt to remove blockages with sharp objects as this may cause damage to your vacuum cleaner
- ✗ Don't vacuum up hard or sharp objects such as glass, nails, screws or coins etc
- ✗ Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label



## Do's

- ✓ Turn off all controls on the vacuum cleaner before disconnecting or connecting the power cord
- ✓ Always keep the power cord away from the brushes whilst using your vacuum cleaner. After use always wrap the power cord around the cord clips provided
- ✓ Always make sure both the pre-motor/post motor filters are in place before use
- ✓ Always switch off the vacuum cleaner before disconnecting or connecting the hose and accessories
- ✓ Keep all openings clear and free from debris as this may affect the airflow/suction
- ✓ Always replace the fuse in the plug with a 13amp fuse. Always protect the power cable from heated surfaces and open flames
- ✓ Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard

# Thank you for buying this Performance Floor2Floor.

## Taking care of your carpets

The Performance Floor2Floor is designed to make vacuuming carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer .

You've chosen carpets for your home for a reason and Vax will help you take good care of them.

## Taking care of your Performance Floor2Floor

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

## Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

[vax.co.uk/support](http://vax.co.uk/support) or call:

(UK) **0844 412 8455** (ROI) 1-800 928 308

**Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm**

Calls are charged at the UK local rate. Before you call we'll need you to have the following information to hand: Your Machine, Your Proof of Purchase or Warranty registration code.

Alternatively, you can write to us at:

**Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK**












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Let us know what you think @VaxUK

# Contents

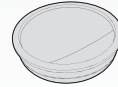
-  Let's talk safety
-  Getting to know your machine
-  Getting started
-  Using your machine
-  Taking care of your machine
-  Let's talk technical
-  What to do if it goes wrong
-  Getting in touch
-  Notes

## Performance Floor2Floor

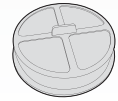
### Included with your machine



2 in 1 tool



Pre-motor filter



Post-motor filter

### + Floor2Floor Pet



TurboTool

### + Floor2Floor Total Home



Flexi-crevice tool



Flat upholstery tool



TurboTool

# Getting to know your machine

Handle

Extension tube

Dirt container release button

Power on / off button

Pre-motor filter

Separator

Dirt container

Post-motor filter

Carpet height adjuster

Handle release button

Hose

Quick release cord hook

Hose to machine connector

## Technical Specification

Name **Performance Floor2Floor**  
Voltage **220-240V~50Hz**  
Wattage **1600W**  
Cord length **8/10m**  
Weight **6.5kg**

## Accessories & Consumables

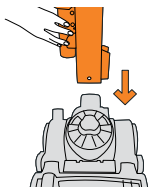
Filter Kit (Type 70)\*  
**1-1-132540-00**  
Belt Kit (Type 1)\*  
**1-1-130669-01**  
Pro Cleaning Kit (Type 2)  
**1-1-133326-00**  
Turbo Tool (Type 1)  
**1-1-126261-00**

Flat Upholstery Tool  
**1-1-131394-00**  
Flexi Crevice Tool (Type 2)  
**1-1-131393-00**  
2 in 1 Tool (Type 3)  
**1-9-132115-00**

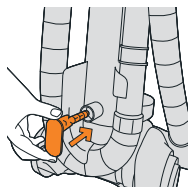
# Getting started

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

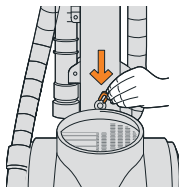
## Assembling your upright



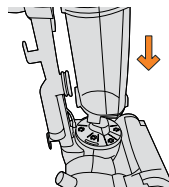
Insert the back panel into the floorhead



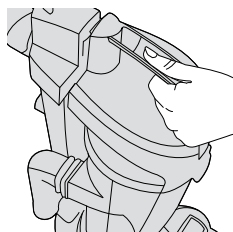
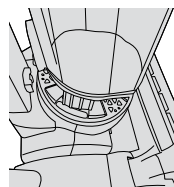
Insert the lower cord hook into the hole at the bottom of the back panel



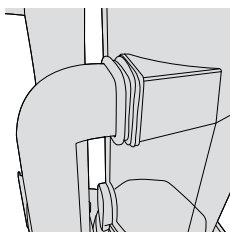
Now take the small clip and push it down between the end of the cord hook and the machine, to lock the cord holder in place



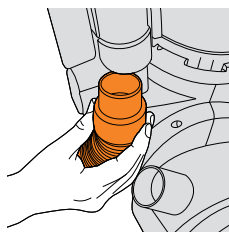
Place the dirt container onto the machine. Ensure the dirt container tabs line up with the holes in the post motor filter cover



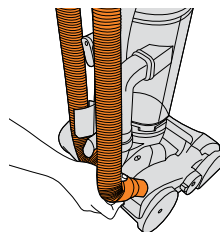
Place dirt container on machine and click into place at the back panel



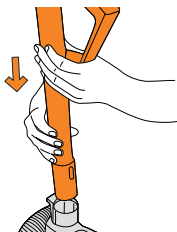
Ensure that the back of the dirt container connects to the inlet tube



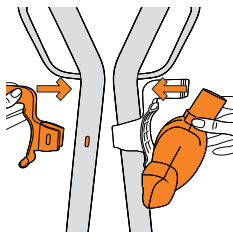
Insert the short end of the hose into the tube at the back of the machine and turn to lock



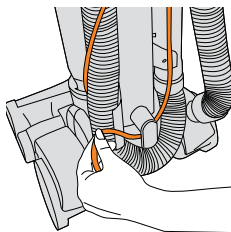
Wrap the hose around the machine and push the hose end into the hose to machine connector



Inset the handle into the top of the back panel until it clicks into place



Attach TurboTool clip to the handle. Snap TurboTool into position\*



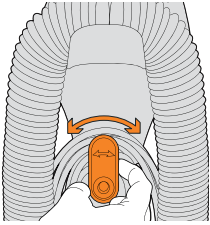
Wrap the power cord around the quick release cord hook at the top and the lower cord hook, continue wrapping the power cord until it is secure

\*Not applicable for all models

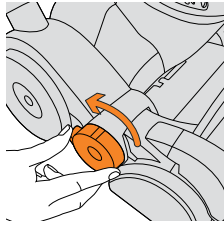
# Using your machine

## Before you begin cleaning

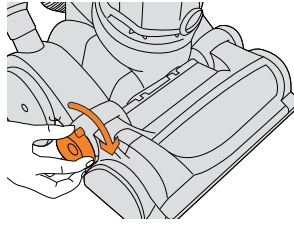
- Always switch off and unplug the vacuum cleaner before connecting or disconnecting the hose/attachments, or removing and emptying the dirt container.
- The vacuum cleaner is equipped with a thermal cut-out. If for any reason the vacuum cleaner does overheat the thermostat will automatically turn the vacuum cleaner off. If this happens, switch the vacuum cleaner off and unplug from electrical socket. Remove and empty the dirt container also check the vacuum cleaner for blockages. Allow the vacuum cleaner to cool for approximately 1 hour (if you have cleaned the filters please wait 24 hours for the filters to fully dry before putting back into the vacuum machine)
- For best cleaning results filters require cleaning at least every 3 months.
- If the vacuum cleaner is blocked, switch off and unplug before removing the blockage.



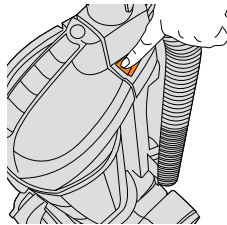
Push the quick release cord hook to one side to release the power cord



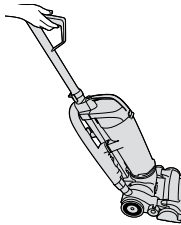
Turn the height adjuster dial backwards for the carpet setting



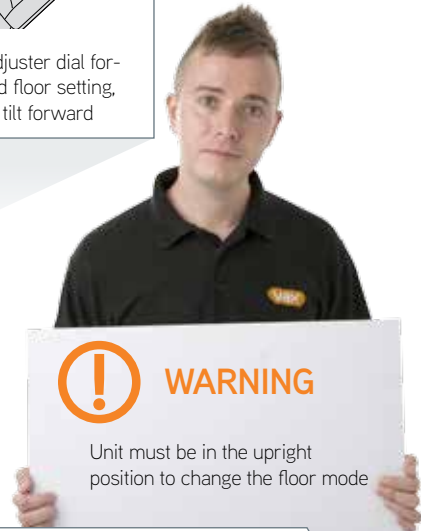
Turn the height adjuster dial forwards for the hard floor setting, the floorhead will tilt forward



Push the on/off switch to turn machine on



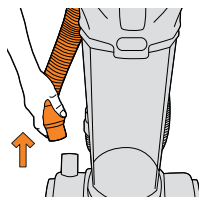
Place your foot gently on the floorhead and pull the handle backwards to recline the machine



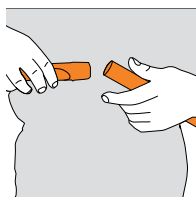
**WARNING**

Unit must be in the upright position to change the floor mode

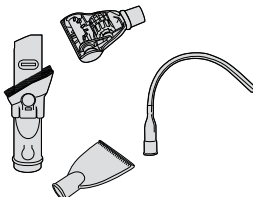
## Using accessories



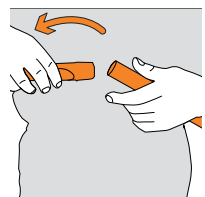
Remove hose end from the floorhead



Attach extension tube/adapter if necessary to hose end



Choose an accessory\*

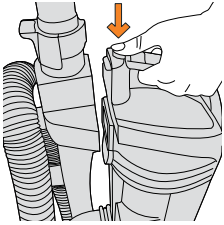


Attach accessory to hose end/extension tube/adapter

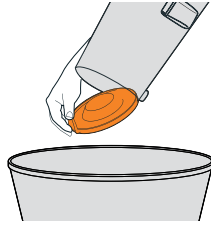
\*Not applicable for all models

# Taking care of your machine

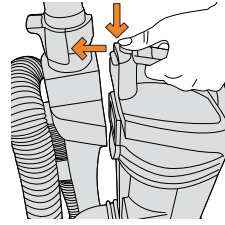
## Emptying and cleaning the dirt container



Press dirt container release button to remove the dirt container

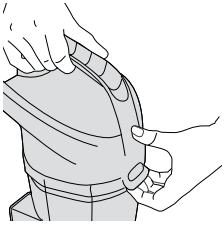


Hold the dirt container over a bin and unclip the lock on the bottom of the dirt container, allowing the dirt to fall out

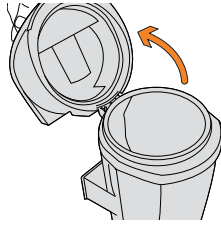


Close the base of the dirt container and click the dirt container back on to the back panel

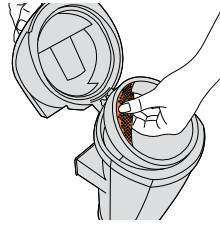
## Cleaning the pre motor filter



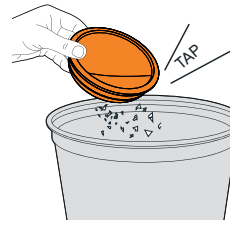
Place fingers under the catch of the dirt container lid and pull to release it



The lid will lift on a hinge



Use the tab on the filter to pull the filter out of it's housing



Tap the filter over a bin to release dirt



Wash the filter under running water (40 degree max)

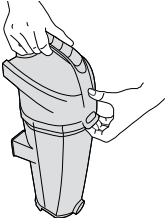


Leave to fully dry for a least 24 hours before placing back in the machine

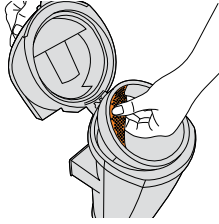


# Taking care of your machine

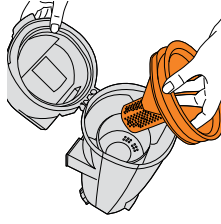
## Cleaning the shroud



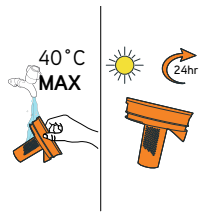
Place fingers under the catch of the bin to dirt container lid and pull to release it



Remove the pre-motor filter to allow access to the shroud

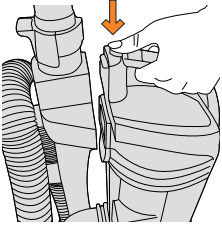


Tap the shroud over the bin to release dirt

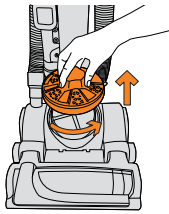


Wash the shroud under running water and leave to dry. The shroud will need to be placed back correctly

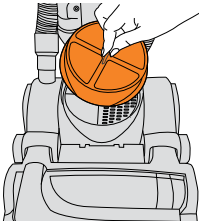
## Cleaning the post motor filter



Press dirt container release button to remove the dirt container



Remove the exhaust cover by turning it counter clockwise and lifting it off. To find the post-motor filter



Remove the filter



Tap the post-motor filter over a bin to release the dirt. Then replace before using your vacuum

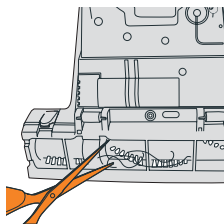


## WARNING

Always switch off and unplug the vacuum cleaner before carrying out any maintenance

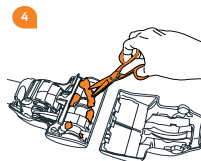
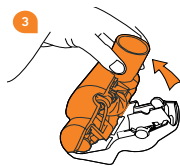
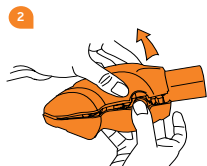
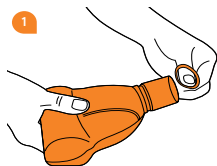
## Let's talk technical

### Removing debris from the brushbar

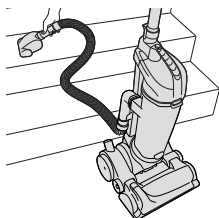


Switch off your vacuum cleaner at the main socket. Using a pair of scissors cut any hair or debris free from around the brushbar

### Removing blockages from the TurboTool\*

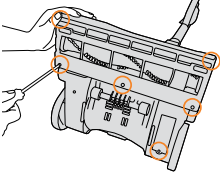


### Vacuuming the stairs

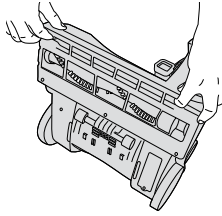


Ensure that the vacuum is upright at the top or bottom of the stairs while vacuuming. Do not lean on the machine while using the hose

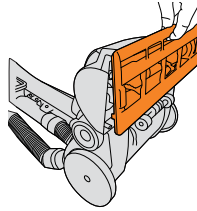
## Changing the belt



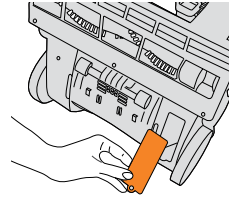
Switch off your vacuum cleaner at the main socket and unplug. Remove the 6 screws on the bottom of the floorhead



Squeeze the sides of the floor plate to release it

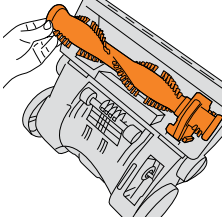


Remove the floor plate

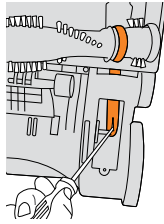


Remove the belt cover

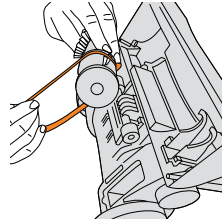
## Changing the belt



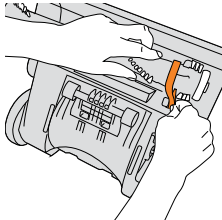
Lift the brushbar from the machine starting at the side without the belt on



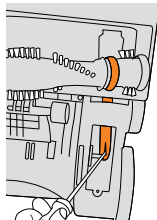
Unhook the belt from the motor spindle in the belt compartment. (This may be easier if you use a screwdriver to do this)



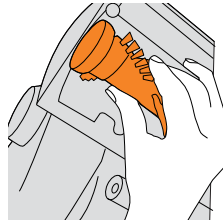
Place the new belt around the brushbar



Feed the other side into the belt compartment



Using a screwdriver, hook the belt onto the motor spindle



Reinsert the brushbar. One end of the brushbar has a square slot, and one end has a circular slot, ensure that it is put back into the correct position

# What to do if it goes wrong

## Problem

Why won't the vacuum cleaner turn on?

## Solution

- The plug may not be fully pushed into the electrical socket
- Check the fuse in the plug if this needs replacing, always replace with a 13amp fuse
- The motor thermostat may have tripped. If this has happened, unplug the vacuum cleaner. Remove and empty the dirt container and check the hose for blockages Clean the filters and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filters you will need to wait 24 hours for the filters to fully dry before putting them back into the vacuum cleaner)

Why won't the vacuum cleaner pick up?

- There may be a blockage in the hose. Please remove the hose from the vacuum cleaner, check and clear any blockages
- Empty the dirt container and clean filters. Go to the Let's maintain section page \*
- The brushbar may not be turning. Go to 'My brushbar isn't turning?' below
- If the accessory/tool will not pick up, check and clear any blockages

My brushbar isn't turning?

- The brushbar may be jammed. If this happens then the machine needs to be switched off immediately to avoid damage. To remove debris from brushbar refer to page.
- The belt might not turn if it is broken. To check the belt, go to the 'Changing the belt' page.

What if my vacuum cleaner is making an excessive noise?

- The vacuum cleaner is making a whistling noise, please remove the dirt container open the bottom and clean the seals. Replace the dirt container and retry
- If there is air sucking noise from the top of the dirt container, this would indicate a blockage in the machine Go to 'Why won't the vacuum cleaner pick up above'

There is an accessory missing?

- Check the 'This pack contains' panel on the box to make sure the part is included with your machine.

**Warning:** To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance /troubleshooting checks.

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# Don't forget your accessories!

Order at: [www.vax.co.uk/spares-and-solutions](http://www.vax.co.uk/spares-and-solutions)

### Pro cleaning kit

1-1-133326-00

All our best tools all in one kit that makes cleaning your home quicker, easier and with even better results. We've taken care of cleaning all of the hard to reach areas such as on top of cupboards and in between blinds to the dust that collates behind and within the radiator.



### Flexi Crevice Tool

1-1-131393-00

A handy long, flexible tool for getting far behind and around furniture.



### TurboTool

1-1-126261-00

Use the TurboTool for vacuuming your stairs, upholstery and car interiors. It's great for picking up stubborn pet hair.



### Flat Upholstery Tool

1-1-131394-00

Cleans large areas of upholstery like sofas and curtains, quickly and effectively.



### 2 in 1 Tool

1-1-132115-00

2-in-1 tool includes crevice tool for awkward areas and corners and a dusting brush for areas such as skirting.







You're home.™



@VaxUK

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Version 2.0



**EEC Statement of Compliance:** Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the Dual Power series is manufactured in compliance with the following Directives:  
**Safety:** 2006/95/EC Low Voltage Directive. **EMC:** 2004/108/EC Electromagnetic Compatibility Directive



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist.  
Check with your Local Authority or retailer for recycling advice.